

GOVERNMENT MEDICAL COLLEGE & HOSPITAL, SECTOR-32, CHANDIGARH

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HOSPITAL ADMINISTRATION BRANCH-II

To

The Finance & Planning Officer,
Finance Department,
Chandigarh Administration

No. GMCH-HAII-EA3-(387)-2020/ 1824

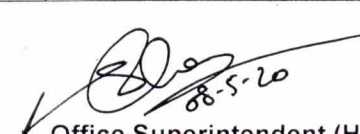
Dated:- 8/6/20

Subject: Inputs for Lok Sabha Provisionally admitted question Diary No.11931 for 25.03.2020 on Government Helplines - regarding.

Reference your letter No. 1/1/1/2020-PEO(ARO)/457 dated 06.05.2020 on the subject cited above.

As the information received from Incharge Communication, GMCH-32, Chandigarh. The reply of Lok Sabha provisionally admitted Question No.11931 dated 25.03.2020 on Government Helplines, is as under :-

Sr. No.	Question	Reply
a)	The total number of functional help lines operationalized by the Government under various ministerial schemes;	The following 3 helpline No. of GMCH-32, Chandigarh:- 1. Asha Helpline – 2660078 2. Asha Helpline – 2660178 3. Anti Ragging + COVID-19 – 18001802063
b)	The average rate of phone calls per year that these helplines receive during each of the last three years, scheme-wise; and	<u>Asha Helplines data yearwise:-</u> 2017 – 586 2018 – 150 2019 – 89 Anti Ragging last 3 years – Nil <u>1.1.2020 to till today:-</u> COVID Helpline No. – 341 Asha Helpline - 397
c)	The number of help lines that have become defunct in the last twenty years in the country and the details thereof?	Nil


for Office Superintendent (HA-II)
Medical Superintendent

Endst.No. GMCH-HAII-EA3 (387)-2020/1825-27

Dated, 8/6/20

A copy is forwarded to the following for information & further necessary action please:-

- ✓ 1. The System Analyst, GMCH, Chandigarh with the request to upload the same on the website of GMCH-32, Chandigarh.
2. Incharge Communication, GMCH-32, Chandigarh.
3. The RTI Cell, GMCH-32, Chandigarh.


for Office Superintendent (HA-II)
Medical Superintendent